



FOREST MEDICAL GROUP

# **New Lubbesthorpe Health Centre, Steering Group Meeting**

12<sup>th</sup> May 2022

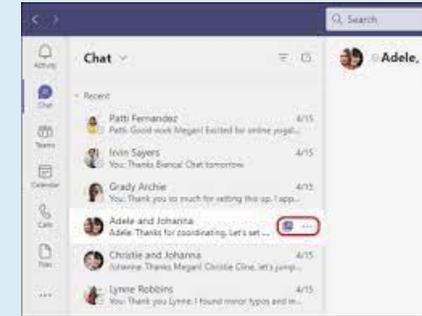
-  
- Introductions & Housekeeping



- MS Teams

- ✓ Please keep your camera on where possible.
- ✓ Please stay on mute for Sound Quality.
- ✓ Click on Hand when you would like to talk.
- ✓ Feel free to use chat function.
- ✓ The meeting is being recorded and will be published on the practice website.

- ✓ Be curious, ask questions.
- ✓ We will try and keep to time.
- ✓ Treat each other with respect, kind and compassion.
- ✓ Everyone has a chance to be heard.





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# Terms of Reference

## Purpose of the Group

Colleagues and patients to work in partnership to co-design the relocation of Forest House to the new Lubbesthorpe Health Centre.  
To Feedback issues of concern or ideas for improvement.  
To discuss the way services are planned and delivered.

Meetings to be held once every quarter.

## Member Responsibilities

Attend the role with a balanced approach, drawing on and using own experience.  
Contribute to discussions.  
Listen to and reflect the views of all stakeholders, colleagues, patients and carers.  
Respect the confidentiality of members group.  
Not to use the Group to pursue a personal agenda.

## Relationships

The group will create and sustain a positive and informative working relationship, share news and learnings of the project.



## Action Log – Forest House Relocation Steering Group Meeting

Item	Date of meeting	Action	Owner	Updates as at
001	24.02.2022	Developers travel plan document.	TM	Taruna to obtain details of travel plans which will have been built into the planning documents by the developers and share with group.
002	24.02.2022	Practice patient growth projections.  Given the Practice currently has 15.5k patients registered with it, what is the projected increase of patients once this new facility is up and running? The new estate is quite large.	TM	Share practices patient registration growth projection with the group.
003	25.04.2022	Where is the actual location of the new Medical Centre in the New <u>Lubbesthorpe</u> Estate? Is it <u>near</u> the new Primary School?	TM	TM to obtain site plans.
004	25.04.2022	What is the projected increase in <u>GP's</u> to cater for this increase in patients?	TM	TM response
005	25.04.2022	What steps are being taken to improve the ability of patients to contact the Practice(s) to make appointments with GP's and support staff? It's currently very difficult to make appointments under the current system and can only get worse if patient numbers increase. It's frustrating to phone the Practice and to be told " <u>you're</u> 13 <sup>th</sup> . in line" and when you do get through to be told there are no appointments available.	JL	JL response.



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## **Provision for Access and Movement**

11. New bus, pedestrian and cycle only access into Chapel Green, improvements to Baines Lane and the Baines Lane/A47 junction.
12. Bus, pedestrian, cycle and resident access only onto Watergate Lane.
13. Vehicular access from Meridian Way.
14. Two new vehicular access points from Beggar's Lane and improvements to the Beggar's Lane/A47 junction.
15. Vehicular access from Leicester Lane.
16. Provision for internal circulation routes, including provision for a primary street network accommodating movements by pedestrians, cycles, equestrian users, public transport vehicles and private motorised vehicles.

Approximately 4,250 houses

Year	Annual Completions	Accumulative completions
To 30 November 2021	746	746
2021/22	315	1,061
2022/23	315	1,376
2023/24	315	1,691
2024/25	315	2,006
2025/26	315	2,321
2026/27	315	2,636
2027/28	320	2,956
2028/29	320	3,276
2029/2030	320	3,596
2030/2031	320	3,916
2032/2033	334	4,250

The development is 46 units ahead of programme, and expected to deliver the above noted projections.

\* Includes 637 occupations, 54 exchanged, and 44 under contract

Please note that these projections are provided to us, Charterpoint Group, and relate to the proposed Masterplan for New Lubbethorpe. They may be subject to change at any time.

Year Annual Completions Accumulative completions			
Year	Dwellings	Accumulative Dwellings	Residents
To 30 November 2021	746	746	1790
2021/22	315	1061	2546
2022/23	315	1376	3302
2023/24	315	1691	4058
2024/25	315	2006	4814
2025/26	315	2321	5570
2026/27	315	2636	6326
2027/28	320	2956	7094
2028/29	320	3276	7862
2029/2030	320	3596	8630
2030/2031	320	3916	9398
2032/2033	334	4250	10200





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**NEW LUBBESTHORPE LOCAL CENTRE 1 LOCATION PLAN**



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# Forest House Data – Leicester Forest East/Braunstone area



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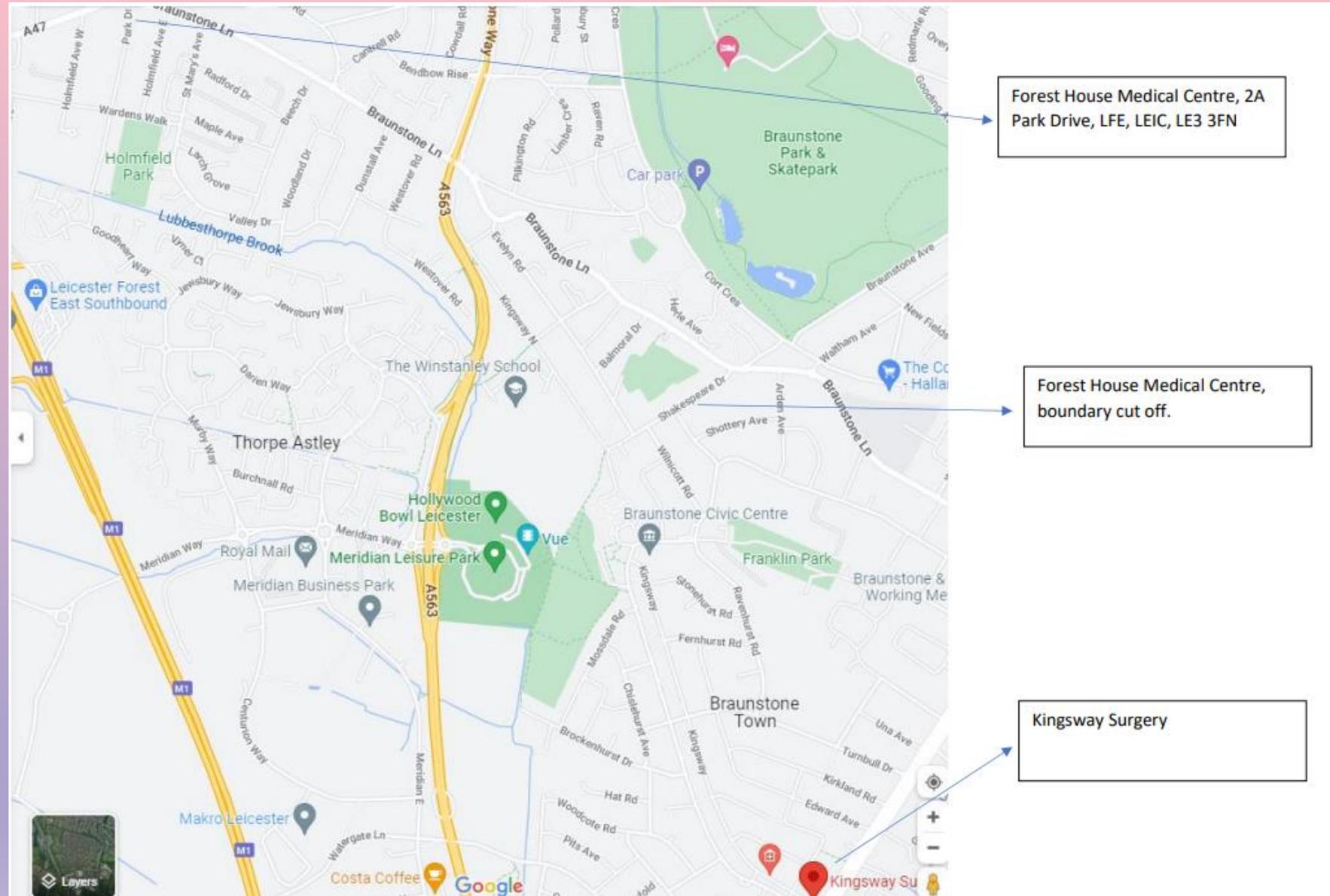
2,855 patient  
registered in  
Leicester Forest  
East/Braunstone  
area

576 are age 65  
and above

40 of which are  
housebound who  
have received a  
number of home  
visits in the last  
12 months

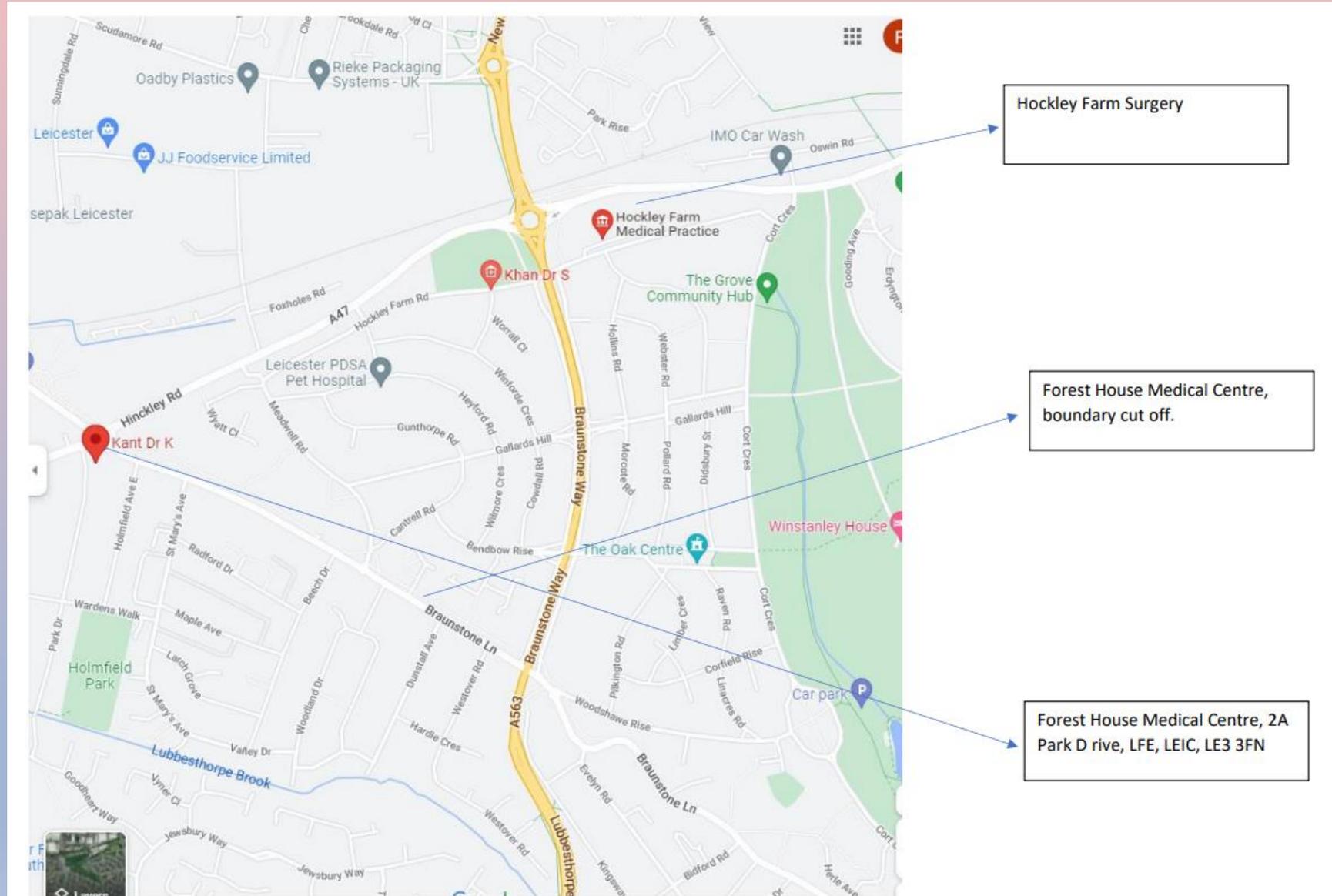
# Plots to other practices

- Forest House to Kingsway



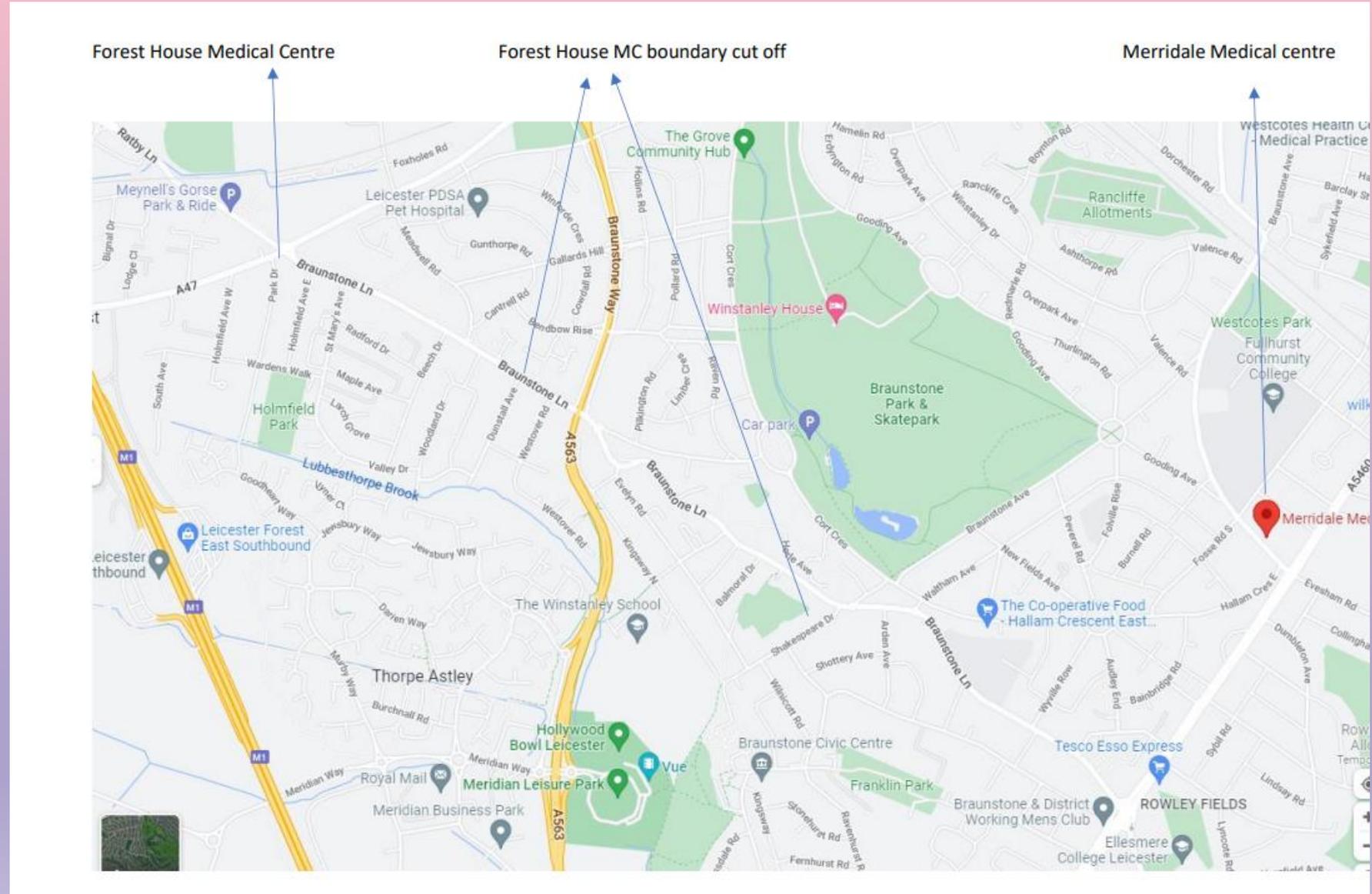
# Plots to other practices

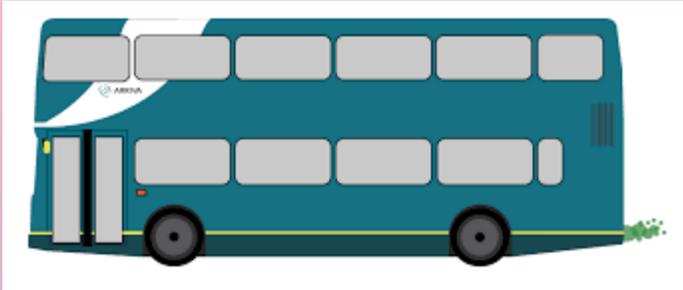
- Forest House to Hockley Farm Surgery



# Plots to other practices

- Forest House to Merridale Medical Centre





The current arriva bus 158  
Every 15 minutes  
Stop at St Davids Close Junc Warren Lane  
3 minutes walk away from the Warren Lane  
surgery



Social Car Scheme

The volunteer drivers use their own cars to transport people to and from destinations that often include lunch clubs, visits to friends, health appointments, hospitals, doctors, dentists, podiatry and much more.



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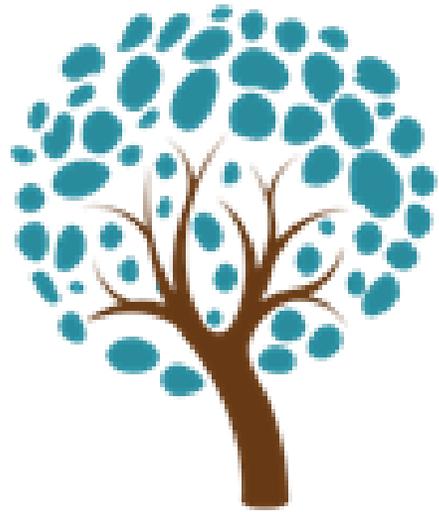
# Data Mapping



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- Number of registered patients at practice – 15,575
- Over 95% of appointments are offered at Warren Lane.
- Between March 2020 – March 2021 Park Drive has been a – ‘Red Site’ for potential Covid-19 patients.
- April 2021 – 5% appointments offered at Forest House combined triage and Face to Face.
- Relocation group contains representatives from Leicester Forest East and Braunstone area - 32 Patient Volunteers, 4 patients from the LFE Braunstone Area.

Last 12 months -				
<b>Total Number of appointments completed by Practice</b>	Number of appointments completed for patients in LFE Braunstone area	No of appointments completed for patients over age of 65 for LFE Braunstone area.	Number of Home visits completed for patients in Braunstone LFE area.	Registered Housebound In Braunstone LFE area
<b>97284</b>	15199	4751	148	40



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**Q & A**



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# Thank You



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